Case Study
Morphisec Breach Prevention Platform

reviewer1739325

CISO at a media company with
10,001+ employees

✔ Review by a Real User
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What is our primary use case?

I am a consultant for a cybersecurity company
and I'm active as CSO for several customers.

We use this product to provide protection
against viruses and other threats.

How has it helped my organization?

This solution automatically blocks threats, which
is important to us because we're a small team.
We don't have a lot of incidents and we don't do
any investigation into them.

I can't say whether using Morphisec has
reduced our team's workload, although I can say
that it hasn't increased it. That's a good point.

What is most valuable?

The most important point for me is to have
technology that does not require any interaction.
We don't have a need to understand the way in
which Morphisec detects threats. We have a
small security team and we want a solution that
we can set and forget. This product makes it
easy to prevent breaches, even with a small
team.

What needs improvement?

The weakest point of this product is how difficult
it is to understand the reasons for an alert. This
is a problem because it is hard to determine
whether an attack is real or not. It blocks the
behavior automatically but it is quite difficult to
check the reason for this, and it is something
that we are discussing with Morphisec.

We need to have better reporting features that are able to produce KPIs that we can show to management. Improved analytics reports would help us to understand what type of attack it is and how it was able to reach a particular computer.

For how long have I used the solution?

I have been working with the Morphisec Breach Prevention Platform for approximately four years.

What do I think about the stability of the solution?

The stability is perfect. We have never had any issues.

What do I think about the scalability of the solution?

The size of our perimeter is quite stable and is limited to between 3,000 and 4,000 computers. As such, it's hard for me to say how easy it is to scale. For example, I wouldn't know how well it works for 10,000 or 100,000 computers, although I don't think that it's an issue with Morphisec.

We are considering expanding the use of this product by installing it on our servers. However, that plan is not active for the moment.

There are five people in charge of using the solution for security analysis and configuration.

How are customer service and support?

We have a good relationship with Morphisec. The product is working well and we don't need a lot of support but when we have a specific question or when we want new features, they answer us quickly and well.

Overall, we are very satisfied with the support.

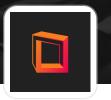## Which solution did I use previously and why did I switch?

We were using another antivirus technology prior to this, and we switched because we wanted to have better coverage. We met Morphisec during a technology trip and we decided to deploy it, giving us better coverage against the attacks.

In my role as CSO for several customers, I have used different solutions. These include SentinelOne and CrowdStrike, and we currently use Trend Micro.

I don't think that these are competitors because they do things differently, but we can compare the results and the interfaces. Morphisec is a no-brain solution that is efficient and very stable. It probably covers fewer attacks and is less technical than competitors but what they do, they do perfectly. The workload on our staff is

very low compared to a product like CrowdStrike when we need to have our experts analyze the results so that we can understand them.

How was the initial setup?

The initial setup was straightforward. It is really easy to deploy and configure.

Our deployment took perhaps three months, although the delay was not due to Morphisec. Rather, it was a result of the time it took to deploy things on our computers. We were able to get the service running in one or two days.

As part of our implementation, we tried a number of different tasks. We worked mainly with the business teams to ensure that we weren't getting any false positives.

What about the implementation team?

We worked directly with the Morphisec team. They had a small team, four years ago.

On our side, there was me and one of my engineers. For me, there is no workload due to Morphisec. The only time that I work on it is when we are deploying it for a new client.

Which other solutions did I evaluate?

We did a pilot with the product and we tested it

with certain attacks from within our team. We could tell from these tests that the solution was able to block the types of attacks that we wanted to protect ourselves against.

What other advice do I have?

This product provides us with full visibility into security events with Microsoft Defender and Morphisec in a single dashboard, although this is not a focal point for us because we do not use Defender. We use Trend Micro for protection.

I would rate this solution a nine out of ten.

Which deployment model are you using for this solution?

Public Cloud

If public cloud, private cloud, or hybrid cloud, which cloud provider do you use?

Other

PeerSpot

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